

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Antoine De-Poorter, § Group Art Unit: 2446  
*et al.* §  
Application No. 10/595,064 § Examiner: Waqas, Saad A  
Filed: 01/26/2006 § Confirmation No: 2053  
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Attorney Docket No: P17924-US1  
Customer No.: 27045

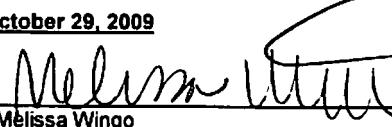
For: Method And Apparatus For Routing A Service Request

**Via EFS-Web**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING OR TRANSMISSION**  
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, or being facsimile transmitted to the USPTO at (571) 273-8300 or being transmitted via EFS-Web on the date indicated below.

Date: October 29, 2009

Signature:   
Name: Melissa Wingo

Dear Examiner:

**Request for Reconsideration**

In response to the Final Office Action dated September 1, 2009, Applicant submits the following remarks.

- 1) The Listing of Claims begin on page 2 of this paper.
- 2) Remarks/Arguments begin on page 10 of this paper.